

# Comprehensive Pandemic Support Capabilities: COVID-19

CTIVE

**DFTS** – HTC71117DR003, United States Transportation Command (USTRANSCOM) | **USC-09** – HTC71119DW019P00003, Surface Deployment Distribution Command (SDDC) | **RCTSD** – 70FA3019D00000001, Federal Emergency Management Agency (FEMA) | **GAA** – DTMA1H10001, Maritime Administration (MARAD)

## OCONUS/CONUS Expedited Transportation Services

Time definite delivery of supplies via air, ocean (with Jones Act carriage, and truck, with real-time tracking and monitoring.

#### **Expeditionary Accommodation Services**

Ships, structured facilities, floating work platforms, meals and security that all follow required quarantine protocols

## Medical Supply/Vaccine Warehousing Services

GDP compliant storage of Medical/ Pharmaceutical products via standard warehousing or "warehousing in a box"

## **Command Center Operational Services**

Dedicated 24/7 control tower with the ability to coordinate information, manage shipments, manage suppliers, and provide real-time/actionable information

# Why Crowley?

- Long history and experience in supporting humanitarian, disaster and pandemic responses
- Delivery of critical services to FEMA, DLA, USTRANSCOM, USAID, and WFP among others
- Available contract vehicles that are active, accountable, quick, and audit proof
- Crowley has a dedicated and fully operational distribution infrastructure with the Defense Freight Transportation Services (DFTS) contract
- Dedicated personnel, American mariners to crew vessels, innovative ideas and enabling technologies to ensure operational success
- Critical understanding and practice with Pharmaceutical Good Distribution Practices (GDP) and cold chain storage
- On-site logistics support and shipping services in support of the U.S. military's Operation United Assistance to fight Ebola in West Africa



Crowley's diverse business units and assets combine to offer a full range of flexible and customizable services to U.S. government and state agencies in response to COVID-19. Our skills and services can be leveraged individually or scaled comprehensively for best response.

# **Command Center Operations**

- 24/7 dedicated control tower with over 80+ personnel
- Ability to seamlessly manage information, manage suppliers, source/ procure, transport and deliver products via multiple modes
- Advanced analytics capability using state of the art IT systems with data visualization/decision tools to optimize shipments/on-time delivery
- Real-time visibility of cargo with the added ability to adapt, given dynamic situation parameters

# OCONUS/CONUS Expedited Transportation

- Scheduled and chartered air service
- On-demand trucking
- Scheduled and chartered ocean service
- Time definite delivery
- LNG tankload deliveries by land or sea

# Medical Supply/Vaccine Warehousing

- Nationwide network of mobile and fixed warehouses with the ability to scale up or down on short notice based upon storage requirements.
- Understanding and experience with GDP compliant storage and transportation of medical/pharmaceutical (ambient and temperature controlled) products
- Ability to align and optimize warehousing along with the other components
  of the supply chain to ensure the best overall solution at the best overall cost
- Ability to enable and maintain quick inventory accuracy and turns while maintaining temperature sensitive product

## **Expeditionary Accommodations**

- Ability to quickly source and deliver numerous living arrangements, including medical/hospital facilities
- Arrangements include not only housing but also additional items including security and meals according to the required quarantine protocols
- Various options available according to requirements, including geography, quality of life and length of stay
- Marine engineering and naval architecture services to design solutions



Crowley has been a consistent, responsive partner of the United States government for more than 100 years. We stand ready to support your COVID-19 response mission by providing you with speed to market, 24/7/365 readiness, experience, high performance and best-in-class technology.

